

Terms & Conditions of Service

Any bookings made, whether confirmed electronically or in writing, are subject to the following terms and conditions as given on both the booking form and invoice.

General

1. By ordering services with Storm Mobile Entertainments you are agreeing to these Terms & Conditions.
2. We reserve the right to update these Terms and Conditions at any time by notice to you with immediate effect.
3. Should you have any complaints regarding services received from us, please send an email to info@stormdiscos.co.uk, detailing the nature of your complaint. We will acknowledge the complaint within 5 working days and provide a likely timescale for resolving the dispute while keeping you informed about progress. All complaints will be considered highly confidential, and be dealt with as soon as is possible.

Payment

1. All charges payable by you for services shall be in accordance with the written quotation provided and as detailed on the booking form. We reserve the right to change pricing at any time although pricing is guaranteed once the booking has confirmed as accepted by us.
2. All payments must be in UK Pounds Sterling.
3. Payment can be made by BACS transfer, credit / debit card or cash. If payment is to be made in cash, full payment must be received prior to set up on the day of the booking.
4. If your payment is returned by the bank as unpaid for any reason, you will be liable for a charge of £25.
5. Credit is extended to established organisations for a period of 30 days.
6. All outstanding invoices become due for payment 30 days after the date of the invoice.
7. We reserve the right to charge interest on any amount outstanding after 30 days, at a rate of 2% per day until payment is received.
8. Any changes to the agreed booking(s) made on the day of the event should be agreed in writing. Storm Mobile Entertainments has the right to refuse any request and will be paid the full amount agreed for the original requirements and any agreed fee for any additional requirements.
9. Without prejudice to our other rights and remedies under these Terms and Conditions, if any sum payable is not paid on or before the due date, we shall be entitled forthwith to suspend or cancel the provision of services to you.

Your Information

1. You agree to keep us up to date with any changes in your contact details. This includes the provision of a working email address that you regularly check.
2. We will not send you unwanted mail either electronically or using the post.
3. Your contact details will not be shared with any other individual or organisation without your consent.
4. We will only use your e-mail/postal mail to communicate with you about your booking(s) with us and/or to send you information you have requested about our products or services.
5. We may contact you with news about our services, products and special offers.
6. We take all reasonable steps to prevent unauthorised access to your personal data.
7. We always act responsibly to maintain your confidentiality and will only use your personal data in servicing your booking(s) with us or in dealing with requests for information you have made.

Storm Mobile Entertainments Code of Conduct

1. DJs and performers will have all legally required insurances and test certificates for their equipment.
2. DJs and performers will not be intoxicated or take any illegal drugs prior or during a performance.
3. DJs and performers are not employees of Storm Mobile Entertainments and are therefore responsible for managing their own self assessment relating to Income Tax, Value Added Tax and National Insurance contributions.